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FOR MORE INFORMATION, CONTACT:

Daniel Marini
Senior Vice President, Retail Banking & Marketing
(413) 564-2623 / dmarini@westfieldbank.com

KRISTIN BILODEAU PROMOTED TO BRANCH MANAGER

Westfield, MA— James C. Hagan, President and CEO of Westfield Bank, is pleased to announce that Kristin Bilodeau has been promoted to Branch Manager at the Bank's Arnold Street location. She will be responsible for overseeing customer service, retail and business product sales, as well as business development and community outreach. Other responsibilities include managing general operations and employee development within the branch.

Bilodeau joined Westfield Bank eighteen years ago, starting off as a teller at our Northside location. She was then promoted to Head Teller in 2016 and has remained in our Arnold Street location since. Bilodeau is a graduate from Holyoke Community College with an associate's degree in liberal arts.

"Kristin's promotion to Branch Manager of the Arnold Street office is a testament to her hard work, dedication and leadership qualities," says Kelly Pignatare, VP, Regional Manager. "She consistently strives to provide a positive experience to her customers and inspires her colleagues to do the same. I am confident Kristin will continue to excel in this new leadership position."

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About Westfield Bank

Westfield Bank, headquartered in Westfield, Massachusetts, is a federally chartered savings bank organized in 1853 and is the largest publicly traded bank headquartered in Western Massachusetts. The Bank is a full-service community-oriented financial institution offering a complete range of commercial and retail products and services. Currently, the Bank has twenty-five branch offices, fifty ATMs, and an additional thirty-three seasonal ATMs and serves Hampden and Hampshire counties in Western Massachusetts and Hartford County in Northern Connecticut. The Bank's middle market and commercial real estate lending team is based in Springfield, Massachusetts and West Hartford, Connecticut and has a general regulatory limit on loans to one borrower of \$40.6 million. As of March 31, 2025, the Bank employed 335 full and part-time employees, had \$2.7 billion in total assets, \$2.1 billion in its loan portfolio, and \$2.3 billion in total deposits. The Bank is regulated by the Office of the Comptroller of the Currency. As a member of the Federal Deposit Insurance Corporation (FDIC), the Bank's deposits are insured up to the maximum FDIC insurance coverage limits. To learn more, visit the bank's website at www.westfieldbank.com

PHOTO: A headshot of Kristin Bilodeau is attached.