

What better banking's all about.

FOR IMMEDIATE RELEASE

September 6, 2023

FOR MORE INFORMATION, CONTACT:

Cathy Jocelyn
Vice President of Marketing
(413) 572-4224 / cjocelyn@westfieldbank.com

MADELINE LOPEZ PROMOTED TO BRANCH MANAGER

Westfield, MA— James C. Hagan, President and CEO of Westfield Bank, is pleased to announce that Madeline Lopez has been promoted to Branch Manager at the Bank's 1342 Liberty Street location in Springfield. She will be responsible for overseeing customer service, retail and business product sales including mortgage originations, as well as business development and community outreach. Other responsibilities include managing general operations and employee development within the branch.

Lopez has held multiple roles with the Bank prior to her promotion, starting with Westfield Bank in 1999 as a Teller. She then came back to the Bank as a Better Banking Specialist and was soon promoted into her current role as a Retail Banking Officer/Branch Manager.

"Madeline is a highly motivated, hardworking and enthusiastic individual with a high degree of passion, integrity and dedication to her customers, community, colleagues and the bank. She is a true leader and professional and I am confident in her ability to impact the growth and community support in the Springfield market" says Laurie Davison, Vice President and Regional Manager.





What better banking's all about.

Lopez is looking forward to rejoining the community and getting to know the customers within the Liberty Street territory.

Madeline is located in Springfield, MA.

About Westfield Bank

Westfield Bank, headquartered in Westfield, Massachusetts, is a federally chartered savings bank organized in 1853 and is the largest publicly traded bank headquartered in Western Massachusetts. The Bank is a full-service community-oriented financial institution offering a complete range of commercial and retail products and services. Currently, the Bank has twenty-five branch offices, fifty-four ATMs, and an additional thirty-one seasonal ATMs and serves Hampden and Hampshire counties in Western Massachusetts and Hartford and Tolland counties in Northern Connecticut. The Bank's middle market and commercial real estate lending team is based in Springfield, Massachusetts, and has a general regulatory limit on loans to one borrower of \$40.4 million. As of June 30, 2023, the Bank employed 330 full and part-time employees, had \$2.6 billion in total assets, \$2.0 billion in its loan portfolio, and \$2.2 billion in total deposits. The Bank is regulated by the Office of the Comptroller of the Currency. As a member of the Federal Deposit Insurance Corporation (FDIC), the Bank's deposits are insured up to the maximum FDIC insurance coverage limits. To learn more, visit the bank's website at www.westfieldbank.com.

PHOTO: A headshot of Madeline Lopez is attached





What better banking's all about.

PHOTO: A headshot of NAME is attached