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**FOR IMMEDIATE RELEASE**

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## **NICOLE PEPIN PROMOTED TO ASSISTANT BRANCH MANAGER**

**Westfield, MA**— James C. Hagan, President and CEO of Westfield Bank, is pleased to announce that Nicole Pepin has been appointed Assistant Branch Manager at the Bank's Park Street location in West Springfield. She will assist in managing all areas of the branch including customer service, retail and business product sales, employee development, and general operations.

Pepin began working for Westfield Bank twenty-six years ago as a Teller in our Agawam location. She has worked in many of the bank's communities as both a Teller and Better Banking Specialist before advancing to her current role. Pepin graduated from Holyoke Community College with an associate's degree in business administration.

"Nicole is extremely hard working and has a large customer base due to her commitment to customer service" says Heather Zielenski, Vice President, Branch Manager. "She not only goes above and beyond for her customers, but her team as well."

[www.westfieldbank.com](http://www.westfieldbank.com)





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### **About Westfield Bank**

Westfield Bank, headquartered in Westfield, Massachusetts, is a federally chartered savings bank organized in 1853 and is the largest publicly traded bank headquartered in Western Massachusetts. The Bank is a full-service community-oriented financial institution offering a complete range of commercial and retail products and services. Currently, the Bank has twenty-five branch offices, fifty ATMs, and an additional thirty-three seasonal ATMs and serves Hampden and Hampshire counties in Western Massachusetts and Hartford County in Northern Connecticut. The Bank's middle market and commercial real estate lending team is based in Springfield, Massachusetts and West Hartford, Connecticut and has a general regulatory limit on loans to one borrower of \$40.6 million. As of March 31, 2025, the Bank employed 335 full and part-time employees, had \$2.7 billion in total assets, \$2.1 billion in its loan portfolio, and \$2.3 billion in total deposits. The Bank is regulated by the Office of the Comptroller of the Currency. As a member of the Federal Deposit Insurance Corporation (FDIC), the Bank's deposits are insured up to the maximum FDIC insurance coverage limits. To learn more, visit the bank's website at [www.westfieldbank.com](http://www.westfieldbank.com)

***PHOTO: A headshot of Nicole Pepin is attached***